



VACANCY

REFERENCE NR	:	VAC00131/22
JOB TITLE	:	Senior Manager Hosting (Data Centre Operations)
JOB LEVEL	:	D5
SALARY	:	R 803 818 – R 1 339 697
REPORT TO	:	HOD: Hosting
DIVISION	:	IT Infrastructure Services
DEPT	:	Hosting
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

The purpose of this job/position is to manage the operations of the SITA Data Centres spanning Printing services, Infrastructure as a Service (IaaS) and Housing/Hosting services by ensuring that: all day to day operational activities are carried out in a timely and reliable way contractual obligations for the provisioning of off premise hosted cloud(s), where applicable, are in place and met contractual obligations of vendors/suppliers for the provisioning of infrastructure and software related maintenance and support are in place and met and operational level agreements between divisions are in place and met.

Key Responsibility Areas

- Strategy Development: To provide inputs into the cloud computing strategies/frameworks, formulation of policy, planning and management in order to ensure that SITAs strategic objectives are aligned to transform SITA into a modernized Cloud organization. To provide strategic direction in the planning, deployment and operations of infrastructure in order to meet organisational objectives (customer internal business processes finance learning and growth;
- General management: Manage resources (i.e. budget/finances, asset/equipment and staff) within the unit in order to ensure the efficient operation and that all the resources are utilized optimally;
- Governance: Development, maintenance, implementation, evaluation, oversight, quality control and quality assurance of mechanisms and monitor the adherence thereto so as to deliver quality products in a controlled environment;
- Management Hosting and housing services: Provide hosting and Hosting Services and the management of technical support environment (in terms of systems software, hardware and technical support teams) to ensure services are delivered to Clients as per service level agreement (SLA);
- Management DR services: Develop and oversee maintenance of the redundancy Hosting Services and the management of technical support environment (in terms of systems software, hardware and technical support teams) to ensure disaster recovery and business continuity and manage the periodic disaster recovery tests in order to determine the quality, performance and functionality of the systems;
- Management of Cloud Services: Provide Cloud Services to enable effective and efficient government services and a modernized technology platform to improve the machinery of government and optimise service delivery to the citizens and businesses of South Africa; and

- Management of Printing Services: Manage the commercial Printing Centre and all related technical support services in order to meet deadline requirements for the Clients.

Qualifications and Experience

Required Qualification: 3-year National Higher Diploma/Degree in Computer Science or Information Technology or equivalent. IT/IP/System/Cloud certification (not compulsory).

Experience: 8 - 10 years of experience in the management of data centre facilities or in application development and maintenance or printing bureaus in a medium to large enterprise with complex systems and interdependencies providing printing, IaaS, Housing and Hosting services that included: The management of 3rd party contracts The management of vendor supplied maintenance and support contracts The management of various operational level agreements across the enterprise .The management of multiple projects simultaneously of varied scale and complexity on schedule and within budget Hybrid IT environments (Printing, IaaS, housing and hosting in a combination on premise and off premise data centre facilities) and Complex systems and interdependencies including integration. 3 - 4 years of experience in technical aspects such as: Software development engineer, software maintenance and support and cloud DevOps engineer, including leadership of engineering teams designing, delivering and supporting cloud native applications and microservices and implementing cloud automation and orchestration across multiple clouds, including supporting services such as build pipeline and CI/CD, automation and orchestration management, containerization, and cloud security.

Technical Competencies Description

Knowledge of: ICT Charter ICT Business Environment and Landscape Government IT Governance and Risk Management Project Management All cloud technologies such as IaaS, PaaS, SaaS, DRaaS, BaaS, etc. SPI Model, hyper scale data centre architecture, server architectures including OCP storage technologies, software defined infrastructure models At least three of the following five cloud stack elements: Hardware / Software Defined Infrastructure, Data Storage, Data / Application Platform, Security, Data Centre Facilities Processes and interventions to build, consolidate and optimize cloud operations Transform data centre into highly available cloud platforms Fluent in the ITIL/ITSM framework, agile methodologies and DevOps practices Most relevant industry players, offers and dynamics infrastructure, professional services and IaaS, cloud economics TCO and commercial models, their cost structures and value drivers make buy analysis. Financial Modelling IT Models and Frameworks Commercial Printing Strategy Development Vendor Contracts Management Emotional intelligence ICT Management Vendor contract Management. Skills: Database Management; and Hosting Management. Leadership Competencies: Customer Experience; Collaboration; Communicating and Influencing; Honesty, Integrity and Fairness; Outcomes driven; Innovation; Planning and Organising; Creative Problem Solving; Bimodal IT Practice; Managing People and Driving Performance; Decision-making; Responding to Change and Pressure; and Strategic Thinking.

Other Special Requirements

N/A.

How to apply

Kindly send your CV to: Puleng.recruitment@sita.co.za

Closing Date: 22 March 2021

Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be accepted
- CV`s sent to incorrect email address will not be considered